

POST OFFICE BOX 99 MAXTON, NORTH CAROLINA 28364 PHONE: (910) 844-5231 FAX: (910) 844-5802

June 2, 2020

EXTENSION OF ASSISTANCE FOR NORTH CAROLINA UTILITY CUSTOMERS

Governor Roy Coopers' Executive Order 142 extends the prohibition on utility shut-offs effective immediately through 11:59 pm on July 29, 2020. This means the Town of Maxton will continue suspending disconnections of utility services for non-payment in recognition of restrictions from COVID-19 and to avoid creating additional hardships for our customers. The town shall also continue to suspend all regulations and provisions that prevent or condition reconnection of disconnected customers.

Beginning August 1, 2020, customers having arrearages accrued during the duration of the State of Emergency shall be provided the opportunity to make a reasonable payment arrangement over no less than a six-months period and shall not be charged any late fees for late payments for arrearages accrued during the State of Emergency. No provision herein shall be construed as relieving a customer of their obligation to pay bills for receipt of services.

Respectfully,

Roosevelt Henegan, Jr. Town Manager