TOWN OF MAXTON

POST OFFICE BOX 99 MAXTON, NORTH CAROLINA 28364 PHONE: (910) 844-5231 FAX: (910) 844-5802

PAYMENT PLAN (Per Governor's Executive Order 124 & 142)

The Town recognizes that the COVID-19 pandemic has created financial hardships for some of our residential customers. In an effort to mitigate those hardships, the Town will offer payment plans for customers unable to pay their usage balances incurred between March 31, 2020 and July 29, 2020. Payment plans will require the following:

- 1. Monthly consumption charges incurred after July 29, 2020 must be paid by your due date each month.
- 2. Past due balances must be paid as agreed to in the payment plan, in addition to your monthly utility bill.

Failure to follow a payment plan may result in disconnection of your utility services. The Town reserves the right to disconnect service if you do not abide by the terms of the agreement.

If utility services are disconnected for failure to follow a payment plan, reconnection will only be possible after full payment of any outstanding account balance.

To enter a payment plan, please contact:

Finance Department Town of Maxton 201 McCaskill Avenue Maxton, NC 28364 910-844-5231