

TOWN OF MAXTON

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March 30, 2020

In response to Governor Roy Coopers Executive Order 116 declaring a State of Emergency in North Carolina on March 10, 2020, the Town of Maxton is suspending disconnections of utility services for non-payment in recognition of restrictions from COVID-19 and to avoid creating additional hardships for our customers. In light of the nature of the current emergency the town shall immediately cease customer disconnections due to non-payment of utility bills, and waive the application of late fees incurred during the State of Emergency. The town shall also suspend all regulations and provisions that prevent or condition reconnection of disconnected customers.

At the end of the State of Emergency, customers having arrearages accrued during the State of Emergency shall be provided the opportunity to make a reasonable payment arrangement over no less than a six-months period and shall not be charged any late fees for late payments for arrearages accrued during the State of Emergency. No provision herein shall be construed as relieving a customer of their obligation to pay bills for receipt of services.

BY ORDER OF NORTH CAROLINA UTILITIES COMMISSION
Docket No. M-100, Sub 158, 3/19/2020

Respectfully,



Roosevelt Henegan, Jr.
Town Manager